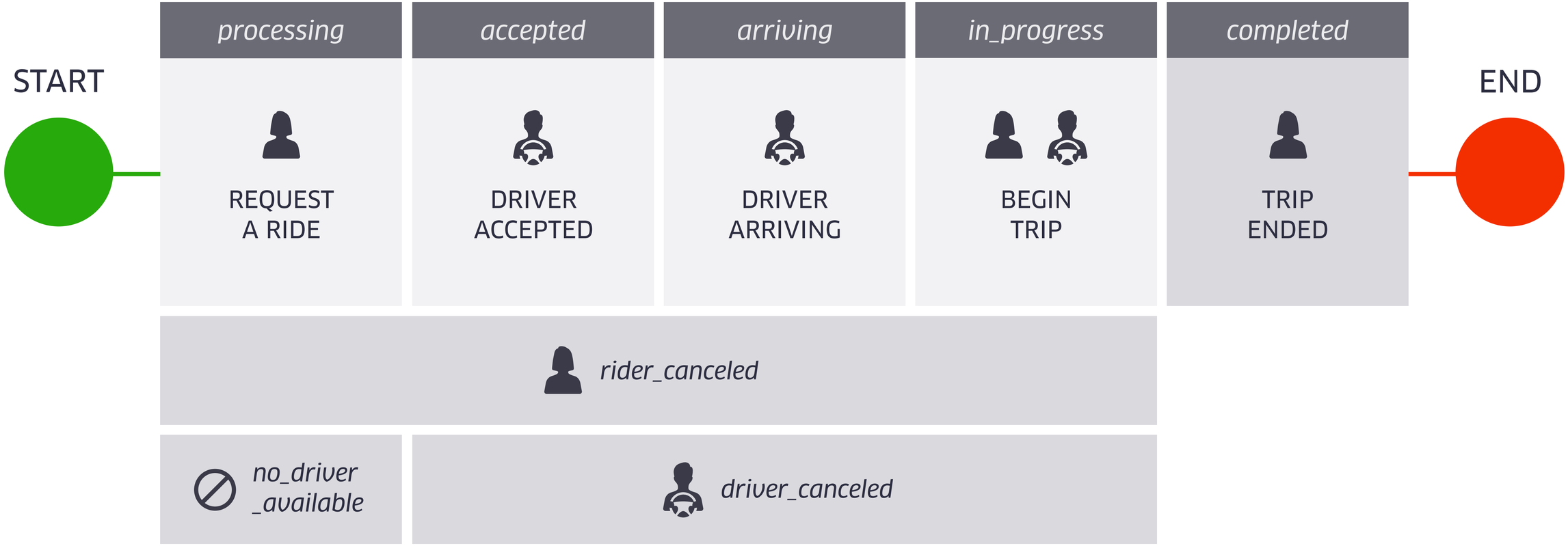
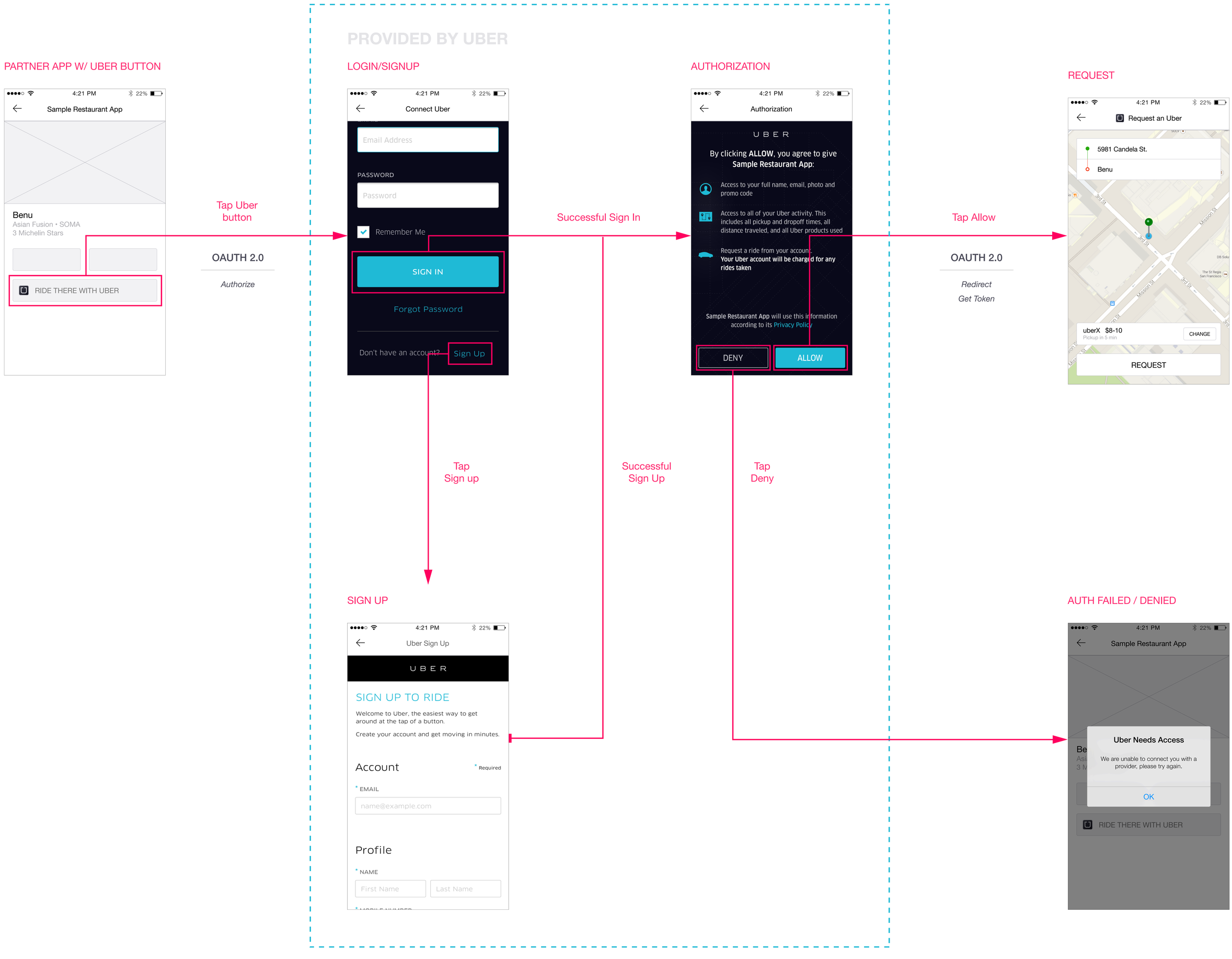
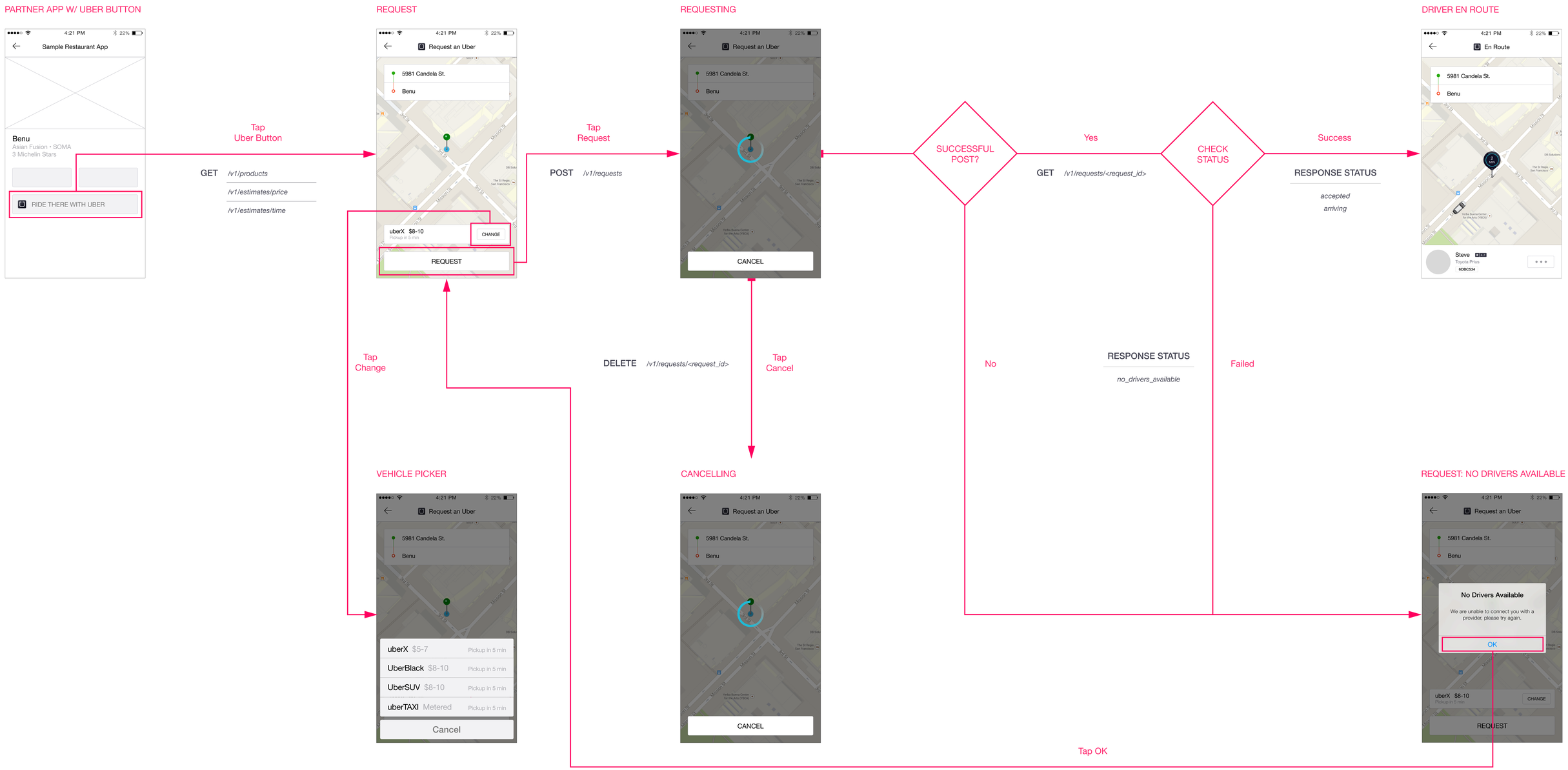

START
processing
REQUEST A RIDE
accepted
DRIVER ACCEPTED
arriving
DRIVER ARRIVING
in_progress
BEGIN TRIP
completed
TRIP ENDED
END
rider_canceled
no_driver _available
driver_canceled

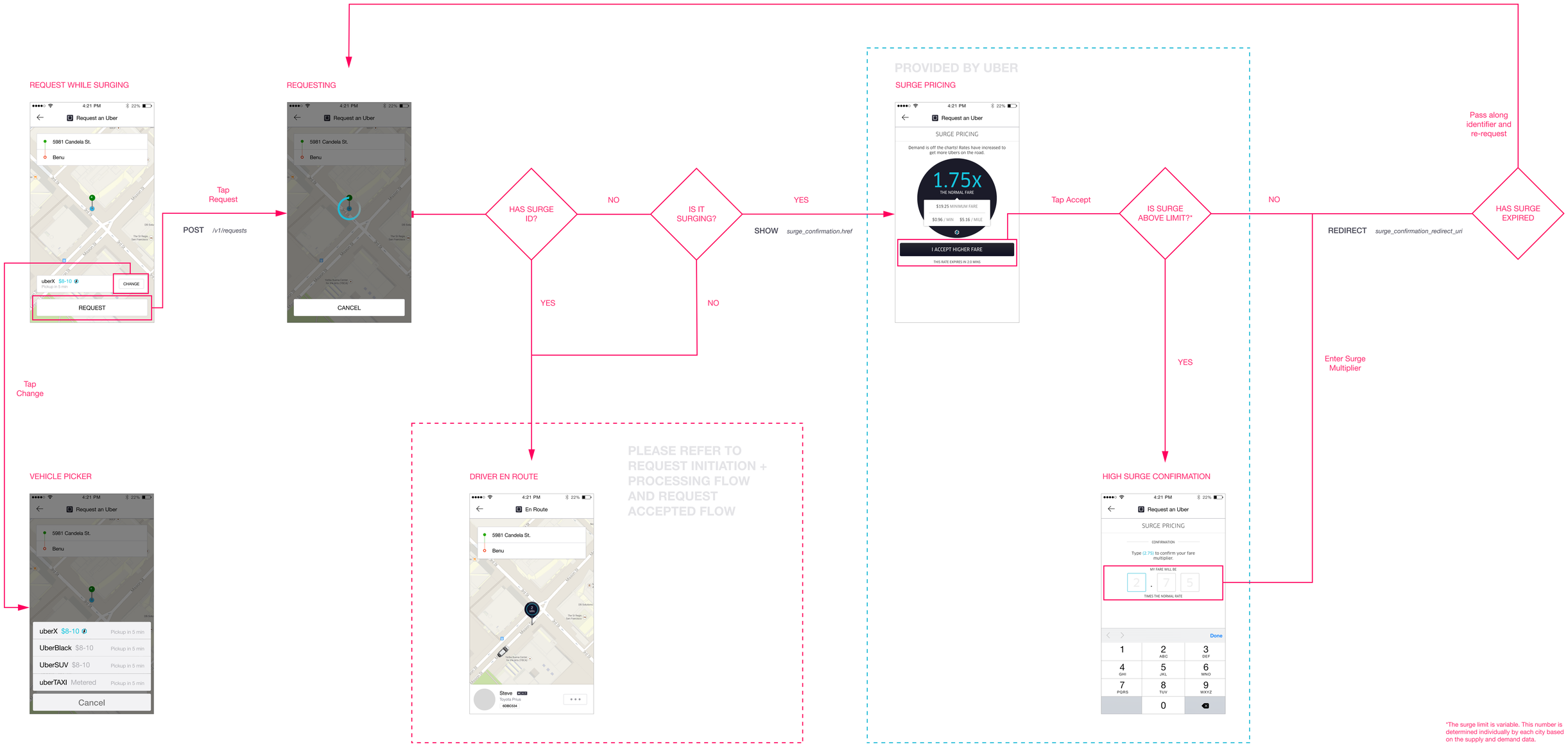
# AUTHENTICATION AND SIGN UP FLOW



# REQUEST INITIATION & PROCESSING



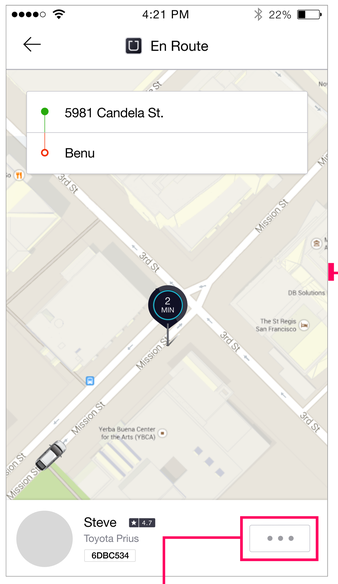
# SURGE FLOW




*The surge limit is variable. This number is determined individually by each city based on the supply and demand data.

# REQUEST ACCEPTED / BEFORE TRIP BEGINS

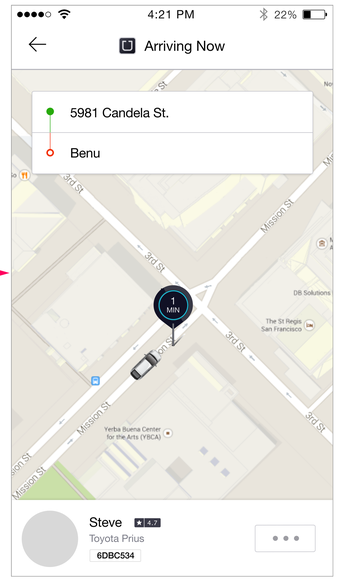
DRIVER EN ROUTE




Driver arrives
at pickup location

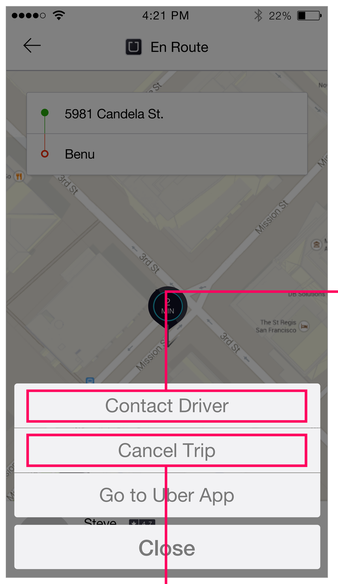
GET /v1/requests/<request_id>

DRIVER ARRIVING NOW



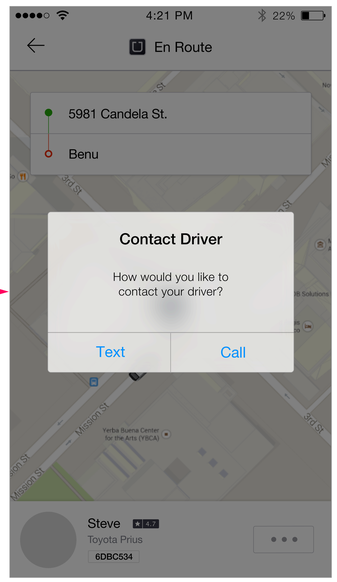

Tap
"..."

MORE OPTIONS



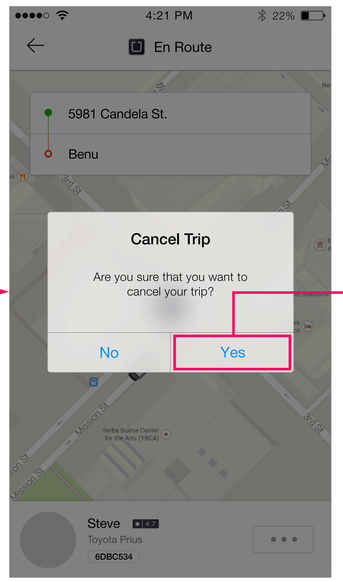

Tap Contact
Driver

CONTACT DRIVER




Tap Cancel
Trip

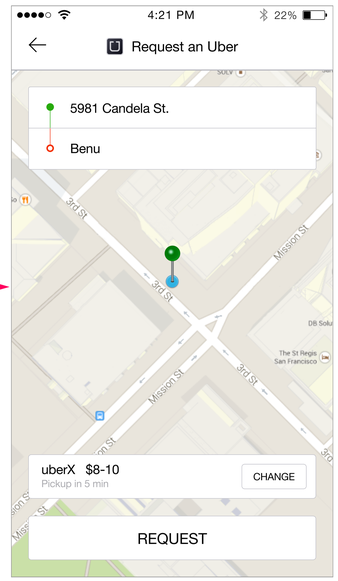
CANCEL TRIP




Tap Yes

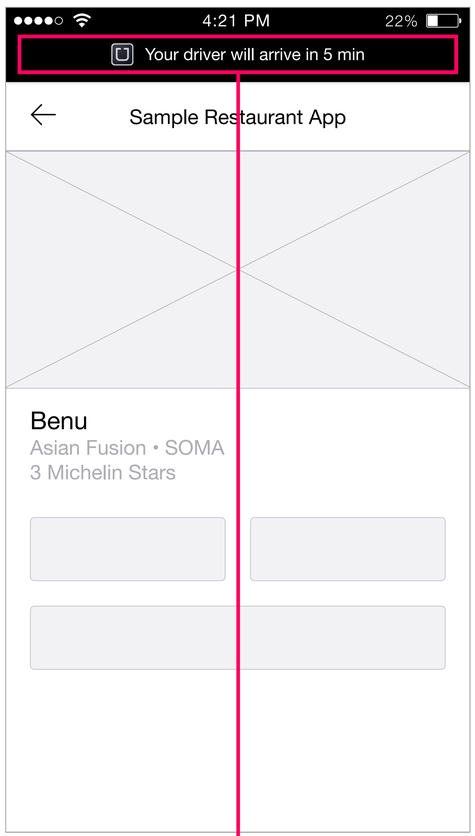
DELETE /v1/requests/<request_id>

REQUEST

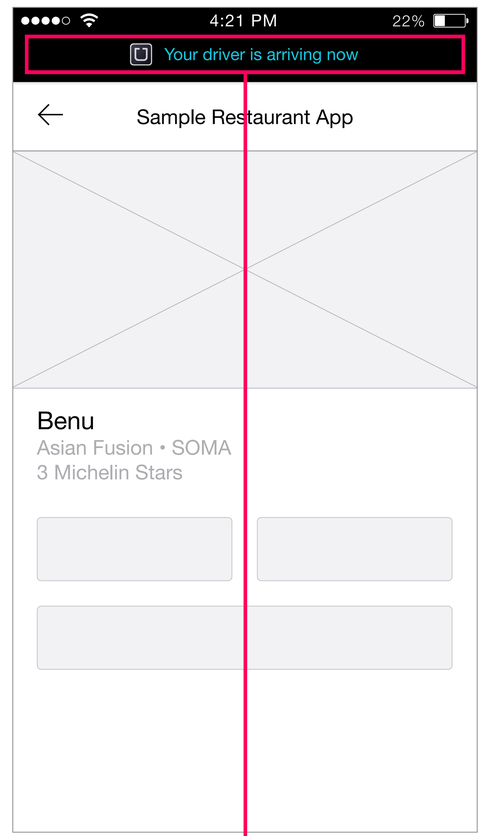


# INDICATING RIDE STATUS

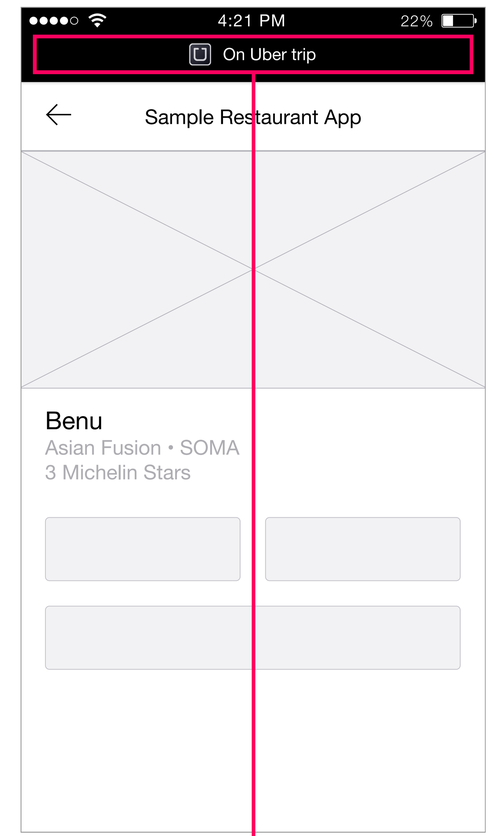
DRIVER EN ROUTE (STATUS BAR)




DRIVER ARRIVING NOW (STATUS BAR)

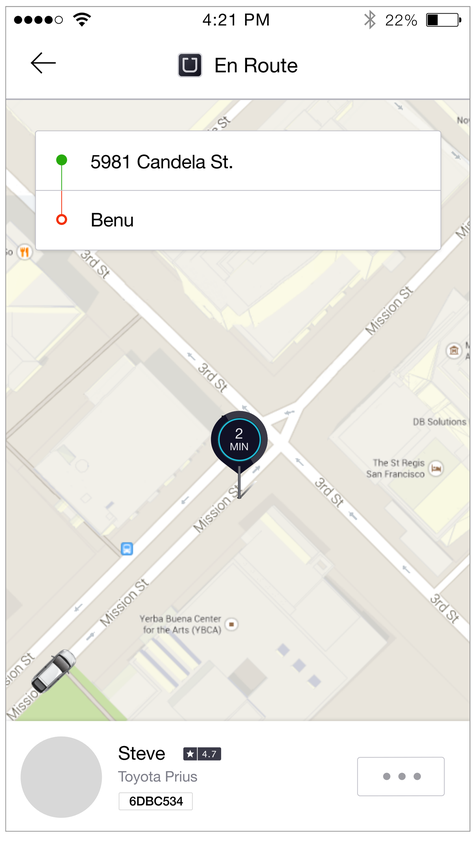



ON TRIP (STATUS BAR)



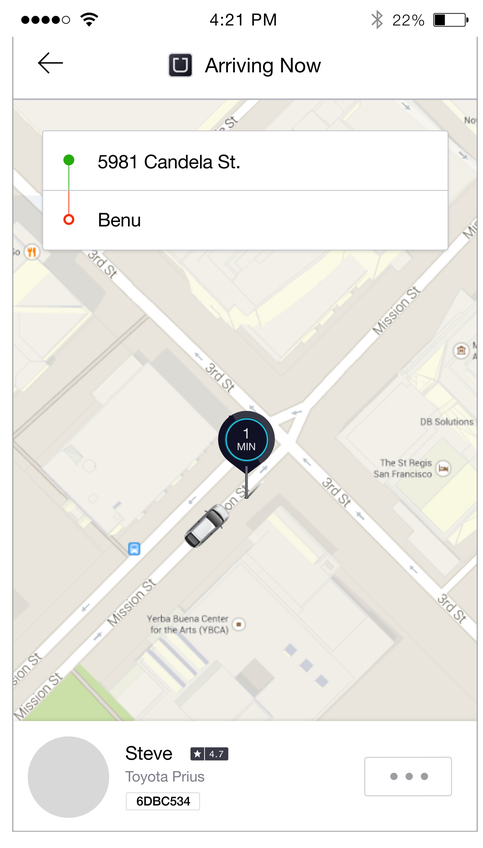

Tap Status Bar

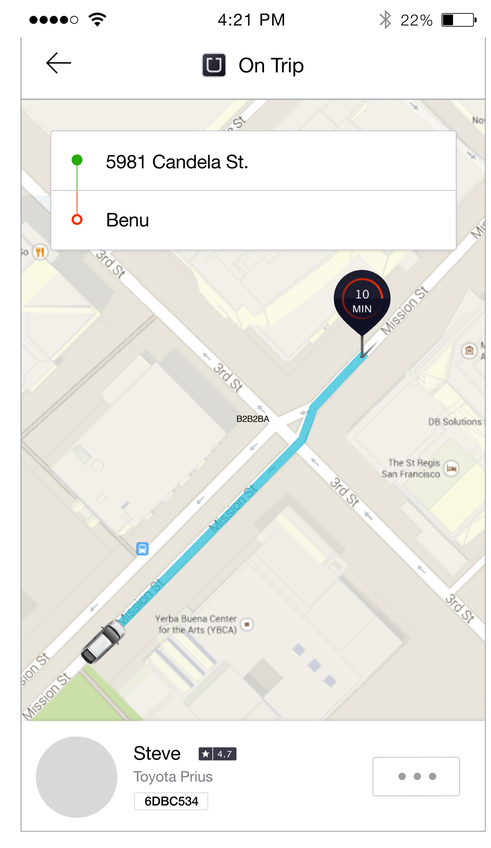
DRIVER EN ROUTE




Tap Status Bar

DRIVER ARRIVING NOW




Tap Status Bar

ON TRIP